## The particulars of any arrangement that exists for consultation with or representation by the members of the public in relation to the formulation of its policy or implementation thereof

United India Insurance Company Limited is a non-life insurance company and its policies relating to its internal management are formulated in accordance with governing statutes regulations and Memorandum and Articles of Association of the company and hence there is no arrangement for consultation with the members of the Public prior to their formulation.

However if people dealing with the Company in its business transactions have complaints or grievances they can approach the Customer Services Department or send their complaints or grievances at following e-mail addresses for redressal:

customercare@uiic.co.in